

Electric hook-ups for campers at Cambridge Rock Festival

We're offering electric hook-ups as an option on camping pitches at Cambridge Rock Festival.

Tickets are available for purchase now from our ticketing website:

www.cambridgerockfestival.co.uk/tickets

Hook-ups must be pre-booked, and the last chance to buy them will be a few weeks before the festival.

The number available is strictly limited and is being allocated on a first-come-first-served basis. When they're gone, they're gone!

There are some conditions...

Each hook-up ticket will provide one 240V 50Hz single-phase 16A supply outlet socket to a single pitch for domestic camping use only.

Campers must bring their own 25 metre long hook-up cable with round plugs. Suitable hook-up leads can be obtained from most caravan equipment suppliers. It's the standard outlet found on many campsites. Plugs and sockets must be round IP44 splashproof three-pin industrial connectors to BS EN 60309-2. Cable must be double-insulated, three-core flexible outdoor cable, at least 1.5mm² cores, 2.5mm² cores are required to draw 16A. A shorter cable (10m or 15m long) might not reach and could constrain how you arrange your pitch.

Typical 25 metre long hook-up cable with round plug and socket



Household extension leads, 'twin and earth' cable, taped joints, gang sockets, and ordinary 13A household plugs and sockets are unsafe for outside use and must not be used.

Cables must be routed where they are not a trip hazard, and vehicle and foot traffic does not damage the insulation. Uncoil the cable fully to avoid it overheating on a cable reel.

Campers are wholly responsible for the safe installation and use of their own electrical equipment. Motorhomes and caravans must have a properly installed electrical system with safety protection including miniature circuit breakers (MCBs) and a residual-current device/circuit breaker (RCD or RCCB). We recommend that installations are recently inspected and tested for electrical safety by a competent person before arriving at the site e.g. an Electrical Installation Condition Report (EICR) or Habitation check. We will not supply electricity to any installation that in our view is faulty or unsafe.

We can supply electricity for tents. Campers must provide and use a proprietary electric hook-up distribution device, manufactured specifically for tent hook-ups. These can be obtained from most camping and caravan equipment suppliers. These devices have several IP44 splashproof outlets and a control box incorporating MCB and RCD protection, with at least 15 metres of cable to a round plug to BS EN 60309-2. This must be installed in a dry place, off the ground, under cover and away from the tent sides. We will not connect power for tents without a suitable hook-up distribution box.

Typical electrical hook-up distribution unit for tents



Beware that some camping hook-up leads on sale have ordinary gang sockets without splashproof covers and no MCB/RCD protection. These are unsuitable.

The Camping and Caravanning Club has published some useful guidance:

- Data Sheet #30 “Electricity for campers and caravanners”
www.campingandcaravanningclub.co.uk/helpandadvice/technicalhelp/datasheets/electricity-campers-caravanners/
- Data Sheet #35 “Using electricity in your tent”
www.campingandcaravanningclub.co.uk/helpandadvice/technicalhelp/datasheets/using-electricity-tent/

Hook-ups will be provided only on specific pitches, to which hook-up ticket holders will be allocated on arrival. For practical reasons, these pitches will be located together, fairly close to the shower block, toilets and Arena. If you prefer to camp elsewhere, we cannot provide a hook-up.

Each supply is a single outlet for one pitch only. Connecting to other pitches (sharing, ‘daisy chaining’) is strictly prohibited.

A maximum of 16A can be drawn i.e. 3kW maximum. This is sufficient for domestic use such as lighting, chargers, low power kettles, cooking and small domestic appliances, but we ask you not to run heavy loads such as air conditioners and water heaters. Don’t use several appliances at once.

Drawing excessive power will trip circuit breakers, and will disconnect not only your van, but also your neighbours and other users. It will take the Electrician time to identify the cause, remove the offending load and reconnect the supply, during which time everyone is inconvenienced. Don’t be a dick!

Any unauthorised operation, interference or misuse of site electrical equipment is strictly prohibited and will lead to eviction. This includes all electrical systems on site including distribution boxes, circuit breakers, connectors, cables, lighting towers and generators. Do not reset circuit breakers yourself. The cause must be investigated and rectified first. Ask any staff member to call the Site Electrician.

Consumption will be monitored, and if it is excessive, we will ask you to reduce it, and may disconnect you.

At certain times of day, if loads across the site are excessive, we may have to disconnect supplies to the campsite for a period, to provide power to higher priority users such as the stages, bars, caterers and sanitation. While we will try to avoid doing this, we will be grateful for your understanding if it becomes necessary.