

Terms and conditions

Payment

We will consider your application as soon as possible and give you a provisional decision typically within 7 days.

At this time you will be required to send full payment and all requisite documentation.

We will then validate your details and if successful we will inform you by 1st May 2019. If you are unsuccessful your payment will be returned.

Access and duration

Pitches and stalls are for the full duration of the festival. We do not offer pitches for specific days. Access is available from Wednesday evening, or you should be on site by 10am Thursday. You must have left the site by Monday afternoon. You may not bring vehicles into or out of the site whilst the public have been admitted.

Power supply

It is up to you to tell us the electrical supply you require and book it in advance. We do not allow the addition of extra unplanned cables or supplies as they can loading problems, and may result in fines OR EVEN EXCLUSION FROM THE SITE.

Power will be available from Thursday 1pm (start day of the festival) to Monday 1am (following the festival) - extended to 11am for Monday breakfast traders.

A 32A three phase supply MAY be available but must be ordered in advance. It cannot be arranged at the event!

You are responsible for bringing your own cables, all of which must have current PAT tests.

Pitches within our marquee will have low ambient lighting provided.

Vehicles

A van or caravan for storage or sleeping may go behind the stall and must have a pass displayed at all times.

Vehicles may not move in and out until after the public has vacated the performance area, so your staff vehicles must be left in the public car park, which will be free for vendors.

Indoor sales stalls

Trestle table size stalls will only be permitted inside a dedicated marquee, most likely to be between the two stages, but only if there is sufficient demand. They will not be permitted inside the stage marquees. The spaces are intended for table top sales such as Record/CD sales, Arts and Crafts etc. We will supply a table and 2 chairs only.

Food prices

Our pitch fees are still quite low, so please don't overprice to the festival goers. We will take this into consideration when selecting our traders. Please ensure consistent pricing during the festival and display your price list at all times.

Volunteer discount on food

The majority of the people working on the site are volunteers and we like to offer them a food discount. In the past this has been a requirement of the agreement but from 2019 it will be optional. If you agree to offer this discount to our volunteers, on ALL the food you provide, we will discount your VAT exclusive fee by £400. Volunteers can be identified either by their red CRF T shirts, or a "Committee" or "Crew" laminated lanyard.

Waste disposal

You must bring water containers for your waste water which must be emptied only where directed.

You are responsible for clearing up dead tie wraps. If used, we ask that you use only white, silver or red as black or green tie wraps can be hard to spot in the long grass!

We are striving for an even greener festival so we strongly encourage you to use biodegradable consumables.

Insurance

We require Public Liability certificate with minimum cover £5,000,000 and Employers Liability insurance certificates with minimum cover £10,000,000. Please call us if either is an issue.

Exclusions

Stalls may not have any amplified music.

Stalls must not sell any alcohol, cigarettes or tobacco (this includes tombolas).

No mobile sales 'off stall' are permitted.

We reserve the right to require you to remove additional food types not disclosed with the booking.

No permanent tattooing or skin piercing is allowed.

Please do not bring animals on to the site other than guide dogs or dogs on a lead. However all dogs must be kept away from food stalls.

Safety

All outdoor stalls must have a fire extinguisher (min. 2kg CO2) and a light duty fire blanket. Our fire marshal can test and supply these at a reasonable cost.

Fires, disposable barbecues and the sale or use of wax torches is completely prohibited.

All traders must comply with local regulations including safety, environmental health, fire and trading standards.

Food traders must, at all times, clearly display information relating to their use of food allergens.

Security

Overnight guards are employed by us, but you are responsible for your stall / vehicles.

Event licence

The site is licenced for up to 5,000 people by South Cambs District Council. There is a site inspection normally on the morning of the festival and you must be ready for that with all required paperwork.